



**SYSTEMAGIC**  
DOING IT DIFFERENTLY

 IT Support

 Connectivity

 Cloud

HOW TO

# PREPARE YOUR MAC BEFORE RETURNING IT

**A SIMPLE GUIDE**



# Introduction

Before sending your Mac back to us, you will need to deactivate a few settings, including your Apple ID.

This guide will show you everything you need to do.

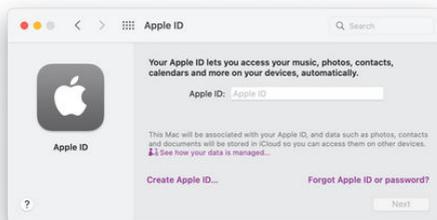




## Step 3 - Signing Out

Click on the 'Overview' tab and then 'Sign Out' at the bottom-left of the screen.

If you have signed out successfully, you will see a pop-up box prompting you to sign-in with an Apple ID and your device is ready to be sent back.



# In Doubt? Give Us a Shout!

If you're one of our lovely clients and you're experiencing any problems deactivating your Apple ID and Find My Mac, don't fret!

Pop one of our friendly techs an email at [support@systemagic.co.uk](mailto:support@systemagic.co.uk) or give us a call on 01225 426800 where we'll be happy to help.

 01225 426800

 [info@systemagic.co.uk](mailto:info@systemagic.co.uk)

 [www.systemagic.co.uk/resources](http://www.systemagic.co.uk/resources)

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